



Notice of Privacy Practices (NPP)

Effective Date: February 5, 2026

This Notice describes how your Protected Health Information (PHI) may be used and disclosed, and how you can access your information. Healing New York is a nonprofit organization providing clinical mental health services and therapeutic supervised visitation (TSV). We are committed to safeguarding your information in accordance with HIPAA and applicable New York State privacy laws.

Our Responsibilities

Healing New York is legally required to:

- Protect the privacy and security of your PHI.
- Provide you with this Notice describing our privacy practices.
- Follow the terms of this Notice unless updated.
- Notify you of any breach of your unsecured PHI.
- Disclose PHI when required by federal, state, or local law.

How Healing New York Uses and Discloses Your Information

The following describes the ways we may use and disclose health information that identifies you. Except for the purpose described below, we will use and disclose Health Information only with your written permission. You may revoke such permission at any time by writing to our Privacy Office.

For Treatment: We may use and share your information to provide, coordinate, and manage services, including:

- Diagnostic assessments, individual therapy, family therapy, group therapy.
- Coordination with psychiatrists, primary care providers, case managers, courts, or schools when clinically appropriate.
- Clinical supervision and treatment-team consultation to ensure quality care.

For Health Care Operations: We may use information for:

- Program evaluation and quality improvement
- Staff training and clinical supervision
- Accreditation, auditing, and compliance activities
- Ensuring safe and effective delivery of mental health services



Beginning with children since 1875

When Required or Permitted by Law: We may disclose PHI without your permission when required by law, including:

- Child abuse or neglect reporting (Mandated Reporting)
- Court orders and subpoenas related to Family Court or protective proceedings
- Public health reporting required by NYC or NY State agencies

To Prevent Serious Harm: We may disclose PHI to prevent a serious and imminent threat to health or safety.

Special New York State Protections

New York provides stronger privacy protections for:

- Mental health records
- HIV-related information
- Substance use or treatment information
- Reproductive and sexual health care
- Services provided to minors

Healing New York follows all applicable state laws and may require written consent before disclosing these categories of information.

Disclosures Requiring Your Written Authorization

We will not release your PHI without your written permission for:

- Psychotherapy notes
- Marketing activities
- Research participation
- Any other disclosure not covered in this notice.

You may revoke your authorization at any time in writing.

Your Rights as a Client

You have the right to:

Access Your Records

You may request to inspect or get a copy of your health record unless a licensed clinician determines that doing so would endanger your health or safety.

Request Amendments



If you believe your record is inaccurate or incomplete, you may request a correction.

Request Confidential Communications

You may ask us to contact you in a specific way (for example, a different phone number or email).

Request Restrictions

You may request limits on how we use or share your PHI. We are not required to agree except for self-paid services.

Receive an Accounting of Disclosures

You may request a list of disclosures made for purposes other than treatment, payment, or healthcare operations.

Obtain a Copy of This Notice

You can request a paper or electronic copy at any time. Email at info@healing-ny.org

Minors, Families, and Court-Involved Services

Because Healing New York provides services for children, youth, and families:

Mental Health Services

- Parents/guardians may have rights to access their child's PHI unless restricted by law or court order.
- Adolescents may have specific confidentiality rights under NY law depending on the service type.

Therapeutic Supervised Visitation

- We may be required to provide progress updates, safety concerns, and visitation reports to Family Court, ACS, or attorneys involved in the case.
- Only information necessary to comply with court orders or legal requirements will be disclosed.

Questions or Complaints

If you believe your privacy rights have been violated, you may file a complaint with our office without fear of retaliation.

Healing New York – Privacy Officer



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Jennifer Marchini, VP & CAO

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Phone: 917-672-3813

Changes to This Notice

We may revise this notice at any time. Updated versions will be posted in our offices and on our website. (www.healing-ny.org)